

Job Title: Bar and Waiting Staff

Reports to: HR & Staffing Coordinator

Have you got the appetite to join a dynamic & collaborative business?

Purpose of the role :

Our bar and waiting teams are chosen to undertake an assisting managing role based on their current skills and abilities. We seek passionate individuals, with performance potential based on our company ethos. Our bar and waiting staff undertake many duties before, during and after events depending on their schedules and client/event manager request. They will be adaptable, dependable and take initiative while on duty.

They are learning to be Hickory ambassadors, with constant guidance given from our team leaders, supervisors and managers, who continually monitor and encourage our Hickory standards. Our aim with employing this position is to evolve our Hickory culture, nurture and progress our talents within a safe, healthy and happy working environment. To reach this goal our bar and waiting staff execute all Hickory standards at high performance levels, exceeding client and company needs at all times. This role begins after an official interview on a 3 shift trial basis. After which the employee's suitability for the role will be reviewed.

Key responsibilities of the role:

- Ensuring that the opening and closing procedures are followed at all events
- Undertake the service of all guests and clients: table and bar service included
- Execute Hickory standards at all times
- If over 18, to undergo mandatory training and execute all bar duties
- Assist with maintaining the upkeep and condition of all venues
- Reliable availability which meet company demand
- To regularly attend all staff events
- To attend all training opportunities upon request
- To assist supervisors and event managers during operational procedures
- Participate with our social media platform
- Follow and enforce health and safety rules at all time

You should have the following skills and capabilities:

HICKORY

contemporary
catering for
the connoisseur

- Exceptional customer handling skills
- Committed to delivering a quality customer service
- Exceptional organisational skills
- Effective communication skills
- Numerate/Literate
- Flexible and adaptable
- Responsive to needs of customer and colleagues
- A team player
- Ability to acts as an ambassador for the Company

Hours:

- You will be employed on a zero hour's contract

Salary

- £7.20 per hour paid into your bank account on the 5th day of each month

As well as immersing you in our bespoke way of doing things, you will be mentored, trained and given clear guidance in terms of a career path and development expectations. What are you waiting for?